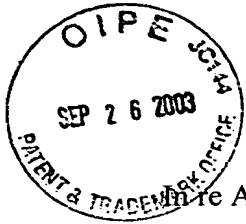


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014208.1143 (128-96-003)

09/29/03 3622  
PATENT APPLICATION  
08/784,224



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application of: Anthony D. Sullivan  
Serial No.: 08/784,224  
Filing Date: January 16, 1997  
Group Art Unit: 3622  
Examiner: James W. Myhre  
Title: KNOWLEDGE MANAGEMENT SYSTEM AND METHOD

MAIL STOP NON-FEE AMENDMENT  
Commissioner of Patents  
PO Box 1450  
Alexandria, VA 22313-1450

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Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Response pursuant to 37 C.F.R. § 1.111 (13 pages), Change of Correspondence Address (1 page), Baker Botts return postcard (1 postcard), and this Certificate of Mailing (1 page) are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 26th of September 2003, and is addressed to the Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450.

*Willie Jiles*  
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